

CoALS Technology Leadership Council
January 27th, 2022
10:00 a.m.

Attendance:

Members			
X Alan Kurk X (CIO/Director AIT)	Tim Ramsey Designated Chair (Assoc Dir AIT)	Kerry Pickens (Technology Compliance Committee & Technology Security Committee)	Barry Stratta (Enterprise Technology Committee)
Josh Wand (Department Head)	Keith Wicker (CISO)	Gene Curtiss (Enterprise Technology Committee)	Aaron Rodriguez (Manager Service Area 2)
Ryan McAllister (IT Manager II)	Kurt Zhang (Department of Nutrition, Texas A&M AgriLife)	X Clare A. Gill X (Executive Associate Dean)	Adrienne L. Brundage

Also in Attendance:

Sarah Hoving, IT Governance Coordinator
 Alex Guess, Business Coordinator III
 Jake Baumann, Senior IT Professional I
 Robert G Hardin, Assistant Professor

Minutes

Item 1: Approval of Minutes

Description: Review and approval of minutes from October meeting

Item 2: Announcements

Description: Note relevant information from available reports as applicable.

A. TAMU IT/ITAC- Aaron Rodriguez

- Committees started up for centralization, figuring out what they are going to do in terms of how they are going to centralize, what they are going to centralize
- In the planning stages of the next generation Aggie Network, report should be coming out soon
- They are completing their Office 365 migration. Starting to add security features on top of what Office 365 enables

Item 3: Departmental IT Services Migration

Description: General updates and discussion about what we are currently doing and what we have planned for departmental IT service migration for the College of Agriculture and Life Sciences. - Tim Ramsey

- Have around 250 outstanding services migrations for users in the college
 - Working hard to reach out to these people, now having to get to the point where they will be force migrated
 - Sent out many notifications, have metrics to show who is or isn't reading the emails, documentation of being in contact with these people
 - Email services for these people will be disrupted if they do not migrate
- Served 1200 customers for far, the last 250 some of not wanting to migrate
 - At the moment, CoALS is the only college left on TAMU Exchange right now, TAMU IT gave a deadline of February 4th to have everyone migrated off of TAMU's exchange system
 - On Feb 7th, all log ins for TAMU exchange will be turned off and all of the remaining hold outs will have their email force forwarded to their Ag net email addresses and all of their mail will be exported from TAMU into ag net.

Item 4: Teaching Labs & Classrooms

Description: General updates and discussion for departmental teaching labs and classrooms across the college. - Tim Ramsey.

- Introduction of new IT manager for Teaching Labs & Classrooms
 - Jake Baumann- New IT Manager for Teaching Labs & Classrooms
 - Have a position underneath him that is vacant to help with management of those spaces
 - This team will work with TAMU instruction media services to fill in services and management gaps, get systems updated, etc.

- The \$100,000 in funds was not used for any of these support positions, Tim has a proposal in CFO's office for additional funding to fund additional resources and staff to help support these spaces
- Classrooms that are currently managed by the registrars' offices and are being paid for/ managed by IMS are continuing to be managed by IMS

Item 5: Researchers IT Services Migration

Description: General updates and discussion about what we are currently doing and what we have planned for Researchers IT Services Migration for AgriLife Research in the College of Agriculture and Life Sciences - Tim Ramsey

- In full swing, being deliberate and slow in methodology
 - This means we are going department by department, research program by research program (federal programs with large amounts of IT systems) and we are fully engaging with researchers
 - Have migrated some already, will be continuing to notify department heads to let them know we are coming to speak with their researchers about migration
- Four Tasks
 - Do they have the ability to get local admin access to research program equipment/ resources?
 - Collect inventory of those systems and resources
 - Required to put monitoring tool on them, this is to make sure they have compliance baselines in places for security/federal regulations
 - Inform researcher of the things they need to be doing in research program, make them aware so they can be compliant

Item 6: CoALS IT Support Services

Description: Updates on new hires planned to improve response times for support requests - Tim Ramsey

- Have hired in 3 new people, now at full staff
- We do track metrics for responses, response times, follow ups

Item 7: Key Proposals from CoALS Committees

Description: Recap of each governance committee meetings found in minutes posted on governance page

<https://firstcallhelp.tamu.edu/knowledge-base/coals-it-governance/>

- Technology Security and Compliance Committee – Keith Wicker
- Enterprise Technology Committee – Barry Stratta

Item 8: Additional CoALS IT Council Member Motions

- N/A

Item 9: Action Items for CoALS IT Council Members

A. Work on obtaining data for Request for funds for Jason Gill and Josh Wand

Item 10: Closing

Description: Adjourn meeting on time noting actions and conclusions of meeting.

Next meeting will be held on the 4th Thursday of February 2022 at 10 a.m.