

**CoALS Technology Leadership Council**  
**September 30<sup>th</sup>, 2021**  
**10:00 a.m.**

**Attendance:**

<b>Members</b>			
X Alan Kurk X (CIO/Director AIT)	Tim Ramsey <b>Designated Chair</b> (Assoc Dir AIT)	Kerry Pickens (Technology Compliance Committee & Technology Security Committee)	Barry Stratta (Enterprise Technology Committee)
Josh Wand (Department Head)	X Keith Wicker X (CISO)	X Gene Curtiss X (Enterprise Technology Committee)	X Aaron Rodriguez X (Manager Service Area 2)
Ronald Lacey (Biological & Agricultural Engineering)	Kurt Zhang (Department of Nutrition, Texas A&M AgriLife)	Clare A. Gill (Executive Associate Dean)	Adrienne L. Brundage

**Also in Attendance:**

Sarah Hoving, IT Governance Coordinator

## Minutes

**Item 1: Approval of Minutes**

Description: Review and approval of minutes from 8-26-2021 meeting

**Item 2: Announcements**

Description: Note relevant information from available reports as applicable.

A. TAMU IT/ITAC- Tim Ramsey Presented

- TFS is going to be using connect VoIP and moving on to One drive syncplicity, they're already in the process of moving all their users off of Google
  - o IMPORTANT: Rumor that all the faculty and staff need to be off Google Drive by the end of October is false
  - o Recommendation is that we need to be finding an off ramp solution to get off of Google Drive because Google Drive does not provide the necessary level of security around PHI or HIPAA It doesn't meet the compliance requirements. TAMU have not negotiated a new contract, However, we talked yesterday with the CIO over TAMU it, and he has stated that everything is going to stay like it is.
- The Wi-Fi issues that have been going on around the college campuses (several buildings all over West campus)
  - o AgriLife doesn't manage it (like a sister to TAMU IT) TAMU IT manages the Wi-Fi
  - o There was a setting that got changed. There became a component of their Wi-Fi network that basically started to fight another service and it basically started DDoS-ing itself and that was bringing down the wireless network. They've got, it resolved.
- By October 7th, the external Sender Flag Limited group should be resolved
  - o They were using an on-premise exchange solution and they moved to Office 365. When they moved to Office 365 there is a lot of things that have to be done in between, especially when you're talking about thousands and thousands of users.
  - o One thing that was not done, was getting the safe senders list set up correctly, and as a result, people that were sending in safe emails were actually getting bounced and rejected. Hope to have the entire university moved into this external sender flag application starting October 7th, which would help mitigate some of these issues

B. Vernon Foundation Seed Servers for Sale

- o Vernon Foundation bought some servers and said they don't have a use for them, they're looking to see if there is another buyer,
- o May be able to get something at a discount

**Item 3: AIT Services Migration**

- Description: General updates and discussion about what we are currently doing and what we have planned for services migration for the College of Ag
- First phase: Completed and migrated nearly 1000 users across the college
  - Have moved into second phase where there is about another 1000 users that we are going to have to go back over through the rest of the year to work with them one on one to address issues/problems related to their systems

**Item 4: IT Academic Services for Teaching Labs & Classrooms**

- Description: Update and discuss labs in classroom for Instructional Media Service (IMS) for TAMU Academic Services
- We have a short number of resources to provide basic support for the college labs and classrooms which there are a lot of all throughout the college.
  - IT academic services through Instructional Media Services (IMS) already manages some of the larger classrooms and various locations. (AGLS, Plant Pathology, Bio Bio, etc.)
  - Talking with them about what is it going to take for them, what is it going to look like, or what is it going to cost? For them to take over management of all the student computing labs and classrooms for all the departments
  - Talking with IMS: Said we can do anything you want to do.
  - But the difference is that we don't have to try to ask the departments to give us funding to pay for something IT academic services is already doing across the college
  - All we're doing right now is just exploring the option. We've not made any commitments. It will take several months to get this done.

**Item 5: Researchers Administrative Access**

- Description: Update and discuss progress of informing researchers of administrative access security compliance and the ARC service center
- Ran 4 presentations about administrative access.
  - This was a request that came early about researchers not being able to manage their computer systems, especially after hours.
  - We have been working with the researchers to try to get that administrative access over to them. It's been offered.
  - Now we're working on the next process of how to get the monitoring tool onto the systems for monitoring purposes (have to have the tool on all 02,06,07) Doesn't track your packets or look at your web browsing history.

**Item 7: Key Updates from CoALS Committees**

- Description: Recap of each governance committee meetings found in minutes posted on governance page
- <https://firstcallhelp.tamu.edu/knowledge-base/coals-it-governance/>
- Technology Security and Compliance Committee - Kerry Pickens
  - Enterprise Technology Committee – Barry Stratta

**Item 6:**            **Action Items**  
                          A. N/A

**Item 7:**            **Closing**  
Description:        Adjourn meeting on time noting actions and conclusions of meeting.  
                          Next meeting will be held on October 23<sup>rd</sup>, 2021 at 10 a.m.