

**CoALS Technology Leadership Council**  
**August 26<sup>th</sup>, 2021**  
**10:00 a.m.**

**Attendance:**

<b>Members</b>			
<b>Alan Kurk</b> (CIO/Director AIT)	<b>Tim Ramsey</b> <b>Designated Chair</b> (Assoc Dir AIT)	<b>Kerry Pickens</b> (Technology Compliance Committee & Technology Security Committee)	<b>Barry Stratta</b> (Enterprise Technology Committee)
<b>Josh Wand</b> (Department Head)	<b>X Keith Wicker X</b> (CISO)	<b>X Gene Curtiss X</b> (Enterprise Technology Committee)	<b>X Aaron Rodriguez X</b> (Manager Service Area 2)
<b>Ronald Lacey</b> (Biological & Agricultural Engineering)	<b>Kurt Zhang</b> (Department of Nutrition, Texas A&M AgriLife)	<b>Clare A. Gill</b> (Executive Associate Dean)	

**Also in Attendance:**

Sarah Hoving, IT Governance Coordinator

## Minutes

**Item 1: Approval of Minutes**

Description: Review and approval of minutes from 7-29-2021 meeting

**Item 2: Announcements**

Description: Note relevant information from available reports as applicable.

A. TAMU IT/ITAC

- Syncplicity is sunseting in October. Everyone needs to be using OneDrive/SharePoint
  - <https://firstcallhelp.tamu.edu/knowledge-base/migrate-your-files-from-syncplicity-to-onedrive/>
  - <https://firstcallhelp.tamu.edu/knowledge-base/onedrive/>
  - Google Drive does not have the HIPPA standards for confidential information (such as student information)
- Issues with the External sender tag in email. When moved over to Office 365, there were security issues with how emails were delivered (spamming, etc.)
  - External senders' emails are not getting properly routed
- Much wireless technology is being used throughout the department. Talking about going to private 5G WAN/Network for entire campus because most laptops and devices have 5G Technology in them, so they are talking about replacing the rapidly aging Wi-Fi network
  - Proof of concept is occurring at Rellis

**Item 3: IT Services Consolidation Project**

Description: General updates about what we are currently doing and what we have planned for services migration for the College of Ag

- We have moved forward. Beginning was difficult but now the last 3-4 weeks of migrations have been incredibly successful. High participation, very high success rate in regard to converting people
- Now down to last 2 departments, will conclude in middle of September
  - Will then move into phase 2: cleaning up hard migrations (computer system was too old, hard drive was too full, profile was too big, etc.) and handling them on a one-to-one basis

**Item 4: Student/Graduate Student Printing**

Description: Update on Student/Graduate student printing within the College of Ag.

- Email was sent out to let all department heads know about graduate and undergrad printing in the departments
  - Historically some departments have been allowing students to print to departmental printers (ones used by faculty and staff for their academic teaching mission) with personal computers
  - There are rules that govern both student and faculty printing/computing
- Have to start following rules put before us

- Talked to IT Academic Services, they actually have student computing kiosks all over campus. Need to have these in those buildings where students are printing to departmental printers
- The kiosks also allow for better security that protects confidential data. Need to have managed printers

**Item 5: IT Academic Services for Teaching Labs & Classrooms**

Description: Discuss labs in classroom for Instructional Media Service (IMS) for TAMU Academic Services

- IMS don't take over ownership of your classrooms or the student teaching/computing labs; those are still owned by the department.
- Required by law that the space in buildings (labs/classrooms) are efficiently utilized
- IMS can take over management of these, not ownership

**Item 6: Research IT Hand-off**

- Research programs in some of the departments, administrative access has been had by IT group. Has created unnecessary viscosity for the ability of researchers to install/update software, especially after hours.
- It is beneficial to turn over the management of IT back over to PI, at the same time we will be giving instructions for policy guide for what they need to be doing to be compliant. Also offering ARC services to help manage IT for them
- Working on scheduling meetings with PI's to get this started

**Item 7: Key Updates from CoALS Committees**

Description: Recap of each governance committee meetings found in minutes posted on governance page

<https://firstcallhelp.tamu.edu/knowledge-base/coals-it-governance/>

- Technology Security and Compliance Committee - Kerry Pickens
  - Non-IT Professional Assessment has been postponed

**Item 6: Action Items**

A. N/A

**Item 7: Closing**

Description: Adjourn meeting on time noting actions and conclusions of meeting.

Next meeting will be held on September 23<sup>rd</sup>, 2021 at 10 a.m.