

CoALS Technology Leadership Council
April 29th, 2021
10:00 a.m.

Attendance:

Members			
Alan Kurk (CIO/Director AIT)	Tim Ramsey Designated Chair (Assoc Dir AIT)	_ name (Exec Dean CoALS)	_ name (Dept Head Council)
_ name (Dept Head Council)	_ name (CoALS Business & Finance)	_ name (PI Faculty CoALS Research)	_ name (PI Faculty CoALS Research)
Dale Norwood (Project Management)	Keith Wicker (CISO)	Gene Curtiss (Enterprise Technology Committee)	Kerry Pickens (Technology Compliance Committee)
Kerry Pickens (Technology Security Committee)	Ronald Lacey (Biological & Agricultural Engineering)	Kurt Zhang (Department of Nutrition, Texas A&M AgriLife)	Josh Wand

Also in Attendance:

Minutes

Item 1: Approval of Minutes (Not Applicable for this meeting)

Description: Review and approval of minutes from previous meeting.

Item 2: Introductions (5 mins)

Description: Council members will introduce themselves.

Item 3: Announcements

- Computer Advisory Team Update (Tim Ramsey)
 - Team that the Vice Chancellor has created for all of AgriLife so that he can get a better optic of demands and requirements
 - Council recommends what they feel are the priorities as well as what the college supports (faculty, department heads, etc.)
 - They only meet once every 3 months, so there will not be updates from them every meeting
 - Announcements will come from previous recommendations submitted to Computer Advisory Team and any updates we have on those
- TAMU IT (Aaron Rodriguez)
 - Explain the purpose of announcement of TAMU IT as it relates to CoALS IT
 - TAMU IT has a governing body for their college directors called ITAC (IT Advisory Committee)
 - Goal is to filter and share information that comes out of this meeting that directly impact CoALS
- System IT Updates
 - Come from Mark Stone or System IT office
 - Will also help filter information that is relevant to CoALS

Item 4: Domain Consolidation Project

Description: General updates about what we are currently doing and what we have planned for domain migration for the College of Ag

- Within the next week will start testing migration of systems from their current domain environment
- Communications are planned and will be sent out to department heads with more details such as
 - order of testing
 - how things are being communicated
 - migration of the departments being done
- Upcoming in the future
 - plan on starting first department migrations in the first week of June
 - Will NOT start migrating until they have completed the testing

- Deliberate scheduled engagement with clear timelines and engagements
- Do not want to disrupt business continuity or disrupt customers

Item 5: ARC (AgriLife Research Cloud)

Description: Updates about what we are currently doing and what we have planned

More details on website below:

<https://firstcallhelp.tamu.edu/knowledge-base/agrilife-research-cloud-service-center/>

- Identified a significant gap
 - Researchers throughout college reliant on department IT resources for basic support (problem with monitor, keyboard, printer, etc.)
 - Typically researchers need more advanced help that the basic support staff could not complete or did not have the training to do so
- The ARC service center is what offers advance managed IT services in support of the research programs
 - Charge around \$58/hour
- Alex Guess - Business manager for ARC service center
 - Already started to take on customers (4 of them right now, 2 more in the pipeline)
- Offers Research Consulting
 - When researchers are trying to determine budgetary needs for IT hardware/software, ARC is the resource to come and consult to determine what they need to buy
- Training and Collaboration
- Every researcher wants to be compliant and secure, but aren't experts in this area, so ARC provides these services as a courtesy
 - Kerry Pickens – will provide risk assessments for research programs

Item 6: Governance Committee Reports

Description: Recap of each governance committee meetings found in minutes posted on governance page

<https://firstcallhelp.tamu.edu/knowledge-base/coals-it-governance/>

- Enterprise Technology Committee (ETC) - Barry Stratta
- Technology Security Committee (TSC) – Kerry Pickens
- Technology Compliance Committee (TCC) – Kerry Pickens

Item 7: Action Items

Description: Can be action items for committees or council members themselves

A. Task description, Assignee, Due Date (N/A)

Item 8: Closing

Description: Adjourn meeting on time noting actions and conclusions of meeting.

Next meeting will be held on May 27th, 2021 at 10 a.m.